



QUALITY POLICY STATEMENT

Bridge Construction is fully dedicated to ensure that our products and services will at all times meet their expectations and requirements. Our goal is to achieve the highest level of customer satisfaction at all times. Commitment to the implementation of supporting managerial and business operation systems is essential to realising that goal.

It is the policy of Bridge Construction to provide its customers with a range of products and services that are accurate, legally & industry compliant, reliable, compliant with their specification and consistent with their expectations. These, together with the prompt timely delivery of documentation, products and services are central to our operating policy.

The quality policy principles and objectives, operating systems and procedures will be communicated and available to all staff at all times. Training will be an integral part of the strategy to achieve the objectives. To ensure that the policy is successfully implemented, staff will be responsible for identifying customer requirements and ensuring that the correct procedures are followed to meet and realise those requirements.

Objectives needed to ensure that the requirements of this policy are met and that continual improvement is encouraged and maintained in line with the spirit of the policy, will be set, determined and monitored at management review meetings.

Within this policy we are committed to operating our company under the requirements and controls of a Quality Management System written in accordance with the International Standard ISO 9001: 2008; planned and developed to work within our other management systems.

All staff at Bridge Construction committed to operating continuously to this standard; we will review and improve our services to ensure work is completed in a cost effective and timely manner consistent with our customers' requirements.

We shall ensure that all our personnel understand and fully implement our company's policies and objectives and are able to perform their duties effectively through an ongoing training and development programme.

This policy will be communicated to all employees, contractors and other interested parties and will be reviewed at least annually for effectiveness and relevance to the business.

Jim Burrows
Managing Director

Date: 16/9/2019